



Dear SunPower System Owner,

As you may know, on Aug 6, 2024, SunPower filed for relief under Chapter 11 of the U.S. Bankruptcy Code.

Enphase Energy has received questions about Enphase microinverters incorporated in SunPower systems. Rest assured that Enphase Energy will honor the terms of the product warranty for Enphase microinverters used in SunPower solar systems.

If you are a cash or loan SunPower system owner and have further questions, you can send us an email at spwrquery@enphaseenergy.com or call us at 510-945-6752. We will do our best to assist. If you are a SunPower lease or PPA customer, please contact the customer service number on your billing statement.

More than four million customers worldwide use Enphase microinverter products along with our industry-leading Enlighten software platform. We are pleased to offer 24/7 support and hope to provide a great customer experience.

Sincerely,

A handwritten signature in black ink, appearing to read 'Nitish Mathur'.

Nitish Mathur
SVP, Customer Experience
Enphase Energy, Inc.